



WHAT DO HEALTHCARE REVENUE CYCLE PROFESSIONALS WANT?

we surveyed more than **3,500** to find out.

63% of employees say they're satisfied or very satisfied with their **overall happiness** at their employer

yet...

81%



are **open** to new opportunities

why are they open?

#1



career change

#2



seeking better
benefits

#3



unhappy with
compensation

what are they looking for?

#1



compensation

#2



work-life balance

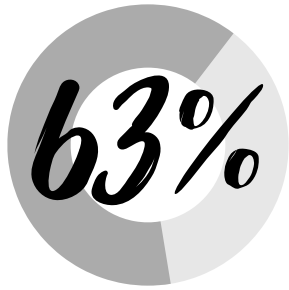
#3



company culture

satisfaction levels

Employees who reported they were satisfied or very satisfied with...



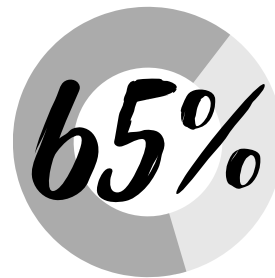
**overall happiness
at work**



**career
paths**



**training and
development**



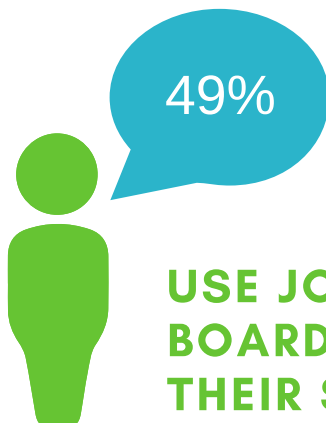
**company
culture**

company culture

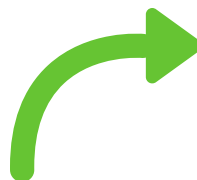


RESPONDENTS RANKED
LEARNING, GROWTH AND DEVELOPMENT
THE MOST IMPORTANT FACTOR OF COMPANY CULTURE

how to find them



**USE JOB
BOARDS IN
THEIR SEARCH**



Indeed is the
most popular job
board

how to keep them



COMPENSATION IS THE #1 FACTOR THAT KEEPS HEALTHCARE REVENUE CYCLE PROFESSIONALS FROM LEAVING THEIR CURRENT COMPANY

education

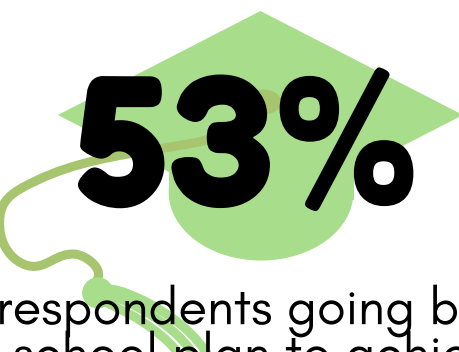
1/3

more than 1/3
of healthcare revenue
cycle professionals plan to
go back to school



53%

of respondents going back
to school plan to achieve
a bachelor's degree



top certifications



registered health
information technician



certified coding auditor

is the market competitive?



79%

of healthcare revenue cycle professionals
received at least one **job offer** this year.